

Medical Director-Infusion Center

The Johns Hopkins Hospital

The Medical Director-Infusion Center (MDIC) shall be a JHU-employed physician with the training and ability to oversee the care of adult patients referred to Johns Hopkins Hospital/Infusion Center (JHH/IC) with complex medical needs. The MDIC shall ensure that care delivered is safe, of high quality, and patient-centered. The MDIC shall work collaboratively with nursing and operations managers to instill teamwork across multiple disciplines. The MDIC reports to the Executive Director, Ambulatory Services, and is provided 20% salary support.

Major responsibilities:

The MDIC shall:

- Support the strategic mission of Johns Hopkins Medicine
- Serve as the liaison for referring clinicians and other infusion services throughout Johns Hopkins Medicine, including working with vice chairs and clinical directors from all departments utilizing the services of the Infusion Center
- Work with Johns Hopkins Hospital Ambulatory Services to determine strategic priorities for JHH/IC
- Attend JHH, Ambulatory Services, and JHM meetings relevant to the JHH/IC
- Oversee clinical operations of JHH/IC, including:
 - Continuously seek and implement best practice in infusion services
 - Implement new infusion protocols as prompted by advances in medical care
 - Maintain a collaborative work environment between the JHH/IC , Sickle Cell Infusion Center, Home Care Infusion services and all stakeholders
 - Work with the Medical Director of the Sickle Cell Infusion Center to address operational concerns between the JHH/IC and Sickle Cell Infusion Center
 - Optimize access to the JHH/IC for those in clinical need of infusion services, including optimization of patient throughput

- Oversee the Advanced Practice Providers providing clinical care in JHH/IC, including ensuring cross training between Advanced Practice Providers in JHH/IC and Sickle Cell Infusion Services
- Support and advise on Epic systems updates, order sets, and upgrades
- Be accountable for successful implementation of Quality and Safety initiatives determined by Johns Hopkins Medicine, Johns Hopkins Hospital, Johns Hopkins Hospital Ambulatory Services, and other stakeholders. Initiatives may include implementation of a Safety Attitudes Questionnaire, Press-Ganey/CG-CAHPS performance tracking, participation in an infusion-centered CUSP unit, and JMAP/ACO metrics.
- Engage in development of, and ensure that clinical care and operations comply with, policies of The Johns Hopkins Hospital, Clinical Practice Association, and Office of Johns Hopkins Physicians
- Be responsive to patient complaints and their timely resolution.
- Be responsible for maintaining Regulatory and Compliance standards, in collaboration with other members of JHH/IC leadership
- Report on activities, progress, challenges and opportunities with all aspects of JHH/IC
- Actively participate in selection and staffing of advanced practice providers employed in the Johns Hopkins Hospital Infusion Center, including recruitment, retention, and disciplinary action
- Actively encourage employee engagement throughout Infusion Services and serve as a role model for professionalism and collegiality
- Work with Johns Hopkins Hospital Ambulatory Services to ensure billing standards are upheld and clinic billing is performed in a timely manner
- Work with Johns Hopkins Hospital Ambulatory Services to meet budgetary goals and constraints

Reporting:

- The MDIC reports to the Executive Director, Johns Hopkins Hospital Ambulatory Services
- The Advanced Practice Provider Manager (APPM) shall report to the MDIC; the APPM also reports to the Medical Director of the Sickle Cell Infusion Center
- Advanced Practice Providers with a primary appointment to the JHH/IC shall report to the Advanced Practice Provider Manager, who then reports to the MDIC
- Advanced Practice Providers with a primary appointment to the Sickle Cell Infusion Center shall report to the Advanced Practice Provider Manager, who then reports to the Medical Director of the Sickle Cell Infusion Center

Interested physicians are asked to notify Ambulatory Services by sending an email to Susan Cirigliano

(scirigl1@jhmi.edu)

