

## Greenphire ClinCard fees

Physical Card	
Physical Card	\$3.50 - \$4.00 each
Load Fees	\$1.15 per load
Load Support Fee	\$1.50 per load
Virtual Card	
Virtual Card	\$2.50 each
Load Fees	\$1.15 per load
Load Support Fee	\$1.50 per load
Study Participant Fees	
Online or instore purchase	\$0
Cash back withdrawals with in-store purchases	\$0
Cashing out the card by presenting it to a teller at any Visa-accepting bank	\$0
Calling the automated system for balance inquiries	\$0
Calling the customer service number and speaking with a live agent	\$0
"In Network" (Fifth Third Bank) ATMs	\$0
"Out of Network" all non-Fifth Third Bank ATMs	ATM dependent
	fee
Requesting paper statement from customer service	Fee
Inactive card w/ balance on card (no new money applied or removed over a	\$3.00 per month
six month period) Replacement of lost or stolen card	\$7.00*

<sup>\*</sup>No cost if replaced by JHU